

**GOVERNMENT** Honeoye Falls, incorporated in 1838, is a village within the Town of Mendon, with its own governing body.

A Mayor and four Trustees are elected at regular intervals making for a responsible and accountable leadership by local residents. Village Office 624-1711

**CHURCHES** Missionaries first came to this area in the 1600's to serve among the Seneca Indians. That religion has always been a part of the lives of the inhabitants is shown by noting the dates of the current established churches:

The United Methodist Church	1820
The First Presbyterian Church	1831
St. John's Episcopal Church	1841
St. Paul of the Cross Roman Catholic Church	1869

**UTILITIES** Electrical power to this area is supplied by Niagara Mohawk - while natural gas is provided by National Fuel. These two companies may be contacted by dialing an Enterprise number. Monroe County Water Authority supplies the water needs and can be reached by dialing 442-2000.

**VILLAGE SERVICES** Wide sidewalks are well maintained throughout the Village. The park areas are well lighted and shrubbery carefully trimmed. The areas, including mini-parks and the "planters" along Main Street, are planted with flowering plants in the Spring and faithfully tended by members of the Totiakton Garden Club. Snow removal and Winter maintenance of the Village streets is swiftly and efficiently executed. This includes snow removal from the sidewalk areas throughout the village. Spring and Fall brush and leaf pick-up by Village trucks keeps the Village streets looking trim and well-kept. The phone number for the Highway Department is 624-3787.

Trash pick-ups may be obtained through two or three collection companies servicing this area. The Village Clerk's Office is located in the Village Hall at 5 East Street and is open from 9:00 AM until 4:30 PM daily for the convenience of those needing information or assistance. Telephone 624-1711. The Honeoye Falls Waste Water Treatment plant has been modernized and upgraded to improve the Tertiary Treatment Process. A well-equipped laboratory within the plant complex is manned by trained and knowledgeable personnel. Telephone 624-3620.

**LIGHT INDUSTRY** Eleven light industrial plants are located within the area and they maintain a steady level of employment. Each company employing from 25 to 300 people in a variety of manufacturing skills.

Through good zoning practices in the Honeoye Falls area some first-rate sites for light industry are still available.

The Historical Area of Honeoye Falls was placed on the New York State Register of Historic Places on Sept. 23, 1993 and on the National Register of Historic Places on Nov. 24, 1993.



Anne Bullock  
Village Historian

1995

# VILLAGE OF HONEOYE FALLS

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## INCORPORATED

## 1838

## VILLAGE OF HONEOYE FALLS

Honeoye Falls, a small village of approximately 2400 persons, is located in the most southeastern corner of Monroe County, about thirteen miles from the City of Rochester.

The Village was founded in 1791 by Zebulon Norton who purchased 1820 acres of land for 12 1/2 cents per acre. Norton established the mode of life for the community by building a grist mill and later a saw mill to encourage settlers to this decidedly scenic and fruitful section of Upper New York State.

From the time of the Seneca Indians residing in this vicinity through the pioneer days and into the present, Honeoye Falls, originally known as Norton's Mills, has maintained a particularly family-oriented atmosphere in spite of the changing times.

The shopping area of the village boasts of drug stores, dry cleaning establishments, a variety store, furniture stores, auto parts distributors, a gardening outlet, a hobby shop, a lumber yard, automobile agencies and a supermarket.

Other shopping conveniences available are advantageously located throughout the village area: gift shops, beauty parlours, florists, furniture refinishing establishments, travel agencies and even a tanning salon. All offering services usually only found in larger communities. Lawyers, doctors, dentists, insurance agencies, optometrists and veterinarians have offices located within walking distances of the village shopping area.

**FIRE** The Honeoye Falls Fire Department is one of the best equipped in the State with five motorized vehicles. A crew of 60 volunteers is trained for every possible emergency, answering approximately 175 calls per year.

**AMBULANCE** The department is comprised of one Advanced Life Support Unit specializing in Cardiac and Trauma calls, plus two State Certified EMT ambulances and one First Response Vehicle all manned by EMTD's. The department of over 60 volunteers are on twenty-four hour alert for all emergencies answering calls for ambulance service in excess of 750 per year for Honeoye Falls and surrounding area.

**POLICE** The Honeoye Falls area is most adequately covered by the Monroe County Sheriff's Department and the New York State Police patrolling the area systematically.

All of the above emergency services are programmed through the Monroe County Emergency Service and are as close as your telephone by dialing 911.

**SCHOOLS** The Honeoye Falls/Lima School system is a fine example of up-to-date education. The enrollment of 2140 students is supported by a faculty of 140 teachers. The High School, Middle School and the Manor School are located in Honeoye Falls while the Primary School is located in Lima, N.Y. just three miles from the Village. Approximately 85% of the graduating students go on to institutions of higher learning each year. The Board of Cooperative Education Services #1 has programs for vocational education and also provides for students with special needs, all within the school district. Further information may be provided by calling 624-7000.

**LIBRARY** Library services are provided by the Mendon Public Library located within a few steps of the "Four Corners". The fine collection of over 20,000 volumes, many magazines and thousands of rental records, tapes, C.D.'s, videos and prints is staffed by competent librarians. Further information may be obtained by calling 624-6067.

**CIVIC ORGANIZATIONS** Civic organizations reflect the many and varied interests of people of the village.

Fortnightly	Girl Scouts
Chamber of Commerce	Masons
Historical Society	Boy Scouts
Literary Club	American Legion
Totiakton Garden Club	Rotary
Community Concert Band	

**RECREATION** A playground specifically erected for young people is on the grounds of the Manor School and is open for all "young folk" during the daylight hours. Two areas, a "Little People's" playground and a "Sport Court" for teens and adults have been added to the northeast section of Harry Allen Park in the center of the Village. Honeoye Falls' proximity to Mendon Ponds Park, Powder Mill Park and Finger Lakes Region makes for easy access to all sorts of summer activities such as fishing, boating, swimming and water sports. Winter sports such as downhill skiing, cross-country skiing and ice fishing can be found within a few miles of the Village.

**MUSEUM** The Honeoye Falls-Town of Mendon Historical Society maintains a museum in Harry Allen park. The museum is located in an historical building - namely the carriage barn of the Wilcox House, an early hotel at the four corners of Honeoye Falls. The museum has an excellent display of Indian artifacts dating from the Lomoka Period (2500BC) through the Iroquois Period when the Senecas inhabited this area. Pioneer days of Honeoye Falls through the present day are well documented depicting the lifestyles of the times since 1791.

Hours are from 2:00p.m.- 4:00p.m. Sundays & by appointment. Phone: 624-5660.

## **EXHIBIT 4**

## **VILLAGE BUSINESSES**

(70)

A-Plus Gas Station  
Attn: Wendy Eklund  
40 N. Main St.  
Honeoye Falls, NY 14472  
Ms. Eklund

Allstate Insurance Co.  
Attn: Mr. Wade Avedisian  
41 West Main St.  
Honeoye Falls, NY 14472  
Mr. Avedisian  
624-9040

Banfield School of Dance  
Attn: Ms. Jennifer Banfield  
61 N. Main Street  
Honeoye Falls, NY 14472  
Ms. Banfield  
624-9481

Barnard Chrysler Plymouth Jeep  
Attn: Mr. Michael Barnard  
99 West Main Street  
Honeoye Falls, NY 14472  
Mr. Barnard  
624-3404

Bell's Supermarket  
Attn: Mr. Rick West  
166 West Main Street  
Honeoye Falls, NY 14472  
Mr. West  
624-1770 or 624-1560

Brongo Bowl, Inc.  
Attn: Mr. Thomas Brongo  
Box 509  
Honeoye Falls, NY 14472  
Mr. Brongo  
624-2990 B, 624-3615 H

Brooks Construction  
Attn: Mr. James Ghostlaw  
9 East Street  
Honeoye Falls NY 14472  
Mr. Ghostlaw  
624-2616

Cat Pride  
Attn: Owner  
9 West Main Street  
Honeoye Falls NY 14472  
Owner  
582-1088

Citgo Gas  
Newcomb Oil Co.  
115 N. Main St.  
Honeoye Falls, NY 14472  
Owner/Operator

Cleary Dental Office  
Attn: Dr. Cleary  
67 West Main Street  
P.O. Box 489  
Honeoye Falls, NY 14472  
Dr. Cleary  
624-2910

Coldwell Banker Realty  
Attn: Jim Blakeney/Meri Pankratz  
9 North Main Street  
Honeoye Falls, NY 14472  
Mr. Blakeney/Ms. Pankratz  
624-3920

Colonial Liquors  
Attn: Mr. Gerald Reinman  
166 West Main Street  
Honeoye Falls, NY 14472  
Mr. Reinman  
624-4790

Conifer Associates  
Attn: Ms. Ginny Tortorici  
1000 Pine Trail  
Honeoye Falls, NY 14472  
Ms. Tortorici  
624-5970

Cosmos Restaurant  
Attn: Mr. Thomas Tenny  
7 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Tenny

Crane's Automotive Services Inc.  
Attn: Mr. Edward Tondryk  
332 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Tondryk  
624-1216

Cranmer's  
Attn: Mr. Larry Cranmer  
17 High Street  
Honeoye Falls, NY 14472  
Mr. Cranmer  
624-1170

Creekside Properties  
Attn: Mr. Thomas Jamieson  
28 East Street  
Honeoye Falls, NY 14472  
Mr. Jamieson  
582-1100 B

Critic's Family Restaurant  
Attn: Mr. John Rozaklis  
20 N. Main Street  
Honeoye Falls, NY 14472  
Mr. Rozaklis  
624-4895

CSM Graphics  
Attn: Mr. Stephen Merdak  
45 North Main St.  
Honeoye Falls, NY 14472  
Mr. Merdak  
624-5573

Datillo Law Offices  
Attn: Mr. Phillip Datillo  
31 West Main Street  
Honeoye Falls, NY 14472  
Mr. Datillo  
624-2170

Deckman Oil Company  
7 Norton Street  
Honeoye Falls, NY 14472  
Owner/Operator  
624-1630

Dipper Dan's  
Attn: Mr. Harland Moffitt  
136 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Moffitt  
624-5570

Earth and Art Center  
Attn: Owner  
61 North Main Street  
Honeoye Falls NY 14472  
Owner  
624-7740

Elmer Schmidt Buick  
Attn: Mr. Elmer Schmidt  
105 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Schmidt  
624-1933

Evelyn's Hair Salon  
40 West Main St.  
Honeoye Falls, NY 14472  
Proprietor  
624-9320

Everett Lewis Ford Inc.  
Attn: Mr. Everett Lewis  
108 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Lewis  
624-2796

Falls Quality Cleaners  
11 N. Main Street  
Honeoye Falls, NY 14472  
Mr. Dennis Sandic  
624-2524

First National Bank  
Attn: Mr. Richard Steffan  
28 North Street  
Honeoye Falls, NY 14472  
Mr. Steffan  
624-3600

Hair Designers  
Attn: Mr. Joseph Cotteleer  
6 West Main Street  
Honeoye Falls, NY 14472  
Mr. Cotteleer  
624-1881

Harris Law Firm  
Attn: Mr. John T. Harris  
13 North Main Street  
Honeoye Falls, NY 14472  
Mr. Harris  
624-3736

Home Video Centre  
Attn: Ms. Jamie Shanks  
1 W. Main Street  
Honeoye Falls, NY 14472  
Ms. Shanks  
624-2860

Honeoye Falls Auto Parts  
Mr. William Soehner  
4 Ontario Street  
Honeoye Falls, NY 14472  
Mr. Soehner  
624-4411

Honeoye Falls-Lima Central School  
Attn: Dr. Dianne Reed  
20 Church Street  
Honeoye Falls, NY 14472  
Dr. Reed  
624-7000

Honeoye Falls Main St. Cafe  
Attn: Mary Gaffin/Fran Mayberry  
1 North Main Street  
Honeoye Falls, NY 14472  
Ms. Sharon Biesecker  
624-9547

Honeoye Falls Optical  
Attn: Dr. Barry Kissack  
7 N. Main Street  
Honeoye Falls, NY 14472  
Dr. Kissack  
624-2585

Jimmy's Garage, Inc.  
Attn: Mr. James Killenbec  
24 Norton Street  
Honeoye Falls, NY 14472  
Mr. Killenbec  
624-3420 B, 624-2556 H

Joseph's Wallpaper & Paint  
Attn: Mr. Joseph Rumsey  
19 N. Main Street  
Honeoye Falls, NY 14472  
Mr. Rumsey  
624-5890

Kay's Funeral Home  
Attn: Mr. Richard Dye  
59 Monroe Street  
P.O. Box 567  
Honeoye Falls, NY 14472  
Mr. Dye  
624-1120

Mantegna's Furniture  
Attn: Mr. William Mantegna  
22 North Main Street  
Honeoye Falls, NY 14472  
Mr. Mantegna  
624-3432

Mathstone Corporation  
Attn: Ms. Ruth Worden  
53 West Main Street  
Honeoye Falls, NY 14472  
Ms. Worden  
624-1790 B

Molye Chevrolet  
Attn: Mr. Vito Arbore  
115 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Arbore  
624-2818

Murano Dental Office  
Attn: Dr. Murano  
14 South Church Street  
Honeoye Falls, NY 14472  
Dr. Murano  
624-1917

My Own Shop  
Attn: Janet S. Freitas  
19 West Main Street  
Honeoye Falls NY 14472  
Ms. Freitas  
624-8150

Napa Auto Parts  
17 W. Main Street  
Honeoye Falls, NY 14472  
Owner/Operator  
624-

Ness, Drs. David & Mary Kay  
Zysman, Drs. Jules & Nadette Jacob  
23 Ontario Street  
Honeoye Falls, NY 14472  
Drs. Ness, Jacob, & Zysman  
624-2121

Peacock Oriental Museum  
Attn: Anne Peacock Jacobs  
61 North Main Street  
Honeoye Falls NY 14472  
Mrs. Jacobs  
624-

O'Brien Printing Company  
Attn: Mr. Larry O'Brien  
57 Maplewood Avenue  
Honeoye Falls, NY 14472  
Mr. O'Brien  
624-2620

On Bank  
Mr. William Payne  
P.O. Box 512  
Honeoye Falls, NY 14472  
Mr. Payne  
624-4900

Oppedisano's Bootery  
Attn: Mr. Donald Oppedisano  
12 N. Main Street  
Honeoye Falls, NY 14472  
Mr. Oppedisano  
624-1707

Osborne, Reed, Burke & Tobin  
Attn: Mr. Mike Tobin  
29 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Tobin  
624-3311

PCB Realty  
Attn: Mr. Patrick Burke  
10 East Street  
Honeoye Falls NY 14472  
Mr. Burke  
624-5500

Pontillo's Pizzeria  
166 W. Main Street  
Honeoye Falls, NY 14472  
Owner/Operator  
624-9380

Pride True Value Hardware  
Attn: Mr. Alan Overslaugh  
27 W. Main St.  
Honeoye Falls, NY 14472  
Mr. Overslaugh  
624-2747

Rice's Auto Parts  
166 West Main Street  
Honeoye Falls, NY 14472  
Owner/Operator  
624-4560

Rochester Lumber  
Attn: Mr. Jon Hicks  
125 W. Main Street  
Honeoye Falls, NY 14472  
Mr. Hicks  
582-2000

Sherwood Manor, Inc.  
Attn: Mr. Richard Young  
60 West Main Street  
Honeoye Falls, NY 14472  
Mr. Young  
624-3580

Slices Pizzeria

Attn: Mr. Ted Serbeu  
10 N. Main Street  
Honeoye Falls, NY 14472  
Mr. Serbeu  
624-4930

Sullivan Insurance Agency

Attn: Mr. Jack May  
17 North Main Street  
Honeoye Falls, NY 14472  
Mr. May  
624-3003 B, 624-5077 H

Sunshine Travel

166 West Main Street  
Honeoye Falls, NY 14472  
Owner/Operator  
624-5478

Swan Country Store

Attn: Ms. Rebecca Young  
22 East Street  
Honeoye Falls, NY 14472  
Ms. Young  
624-1515

The Brewery

Attn: Ms. Sandra White  
2 W. Main Street  
Honeoye Falls, NY 14472  
Ms. White

The Flower Mill

11 East Street  
Honeoye Falls NY 14472  
Linda Stephens/Chris Shafer  
624-1930

The Main Street Cafe

Attn: Ms. Sharon Biesecker  
1 North Main Street  
Honeoye Falls NY 14472  
Ms. Biesecker  
624-9547

The Mill Gallery

Attn: Owner  
61 North Main Street  
Honeoye Falls NY 14472  
Owner  
624-7740

Mill Gifts  
Jennifer Valenti  
61 North Main St  
Honeoye Falls  
14472

The Station

Attn: Ms. Judy Baumer  
PO Box 217  
Mendon, NY 14506  
Ms. Baumer  
582-1619

Bucks + Bubbles Green  
Karen Schneider  
110 High St  
Honeoye Falls 14472

Tichenor Furniture Services

Attn: Mr. Paul Tichenor  
47 North Main Street  
Honeoye Falls, NY 14472  
Mr. Tichenor  
624-2062

Custom Broomcrafters  
Mike + LuAnn Alcorn  
93 Paper Mill St  
Honeoye Falls 14472

Valentino's Pharmacy

Attn: Mr. Angelo Valentino  
North Main Street  
Honeoye Falls, NY 14472  
Mr. Valentino  
624-3220

Magnolia's  
Jeanne Madafferi  
14 W. Main St.  
Honeoye Falls NY

Village Barber Shop

Attn: Mr. Henry Besanceney  
64 East Street  
Honeoye Falls, NY 14472  
Mr. Besanceney  
624-4020

Ret Pride  
Lisa Dixon  
9 West Main St.  
Honeoye Falls 14472

Village Glass

Attn: Mr. Robert Mann, Jr.  
25 Norton Street  
Honeoye Falls, NY 14472  
Mr. McMahon  
624-4170

Rite Aid Pharmacy  
Carol Shafer  
166 W. Main St.  
Honeoye Falls 14472

Walker, Richard C.P.A.

~~246 Sibley Road 41 W. Main St.~~  
Honeoye Falls, NY 14472  
Mr. Walker  
624-3527

The Burke Group  
Patrick Burke  
10 East St.  
Honeoye Falls 14472



## **VILLAGE INDUSTRIES**

(16)

Consler Corporation  
Attn: Mr. Edward Ackley  
300 West Main Street  
Honeoye Falls, NY 14472  
Mr. Ackley  
624-1330

Corey Enterprises Inc.  
Attn: Mr. Rick Frederick  
10 Carriage Street  
Honeoye Falls, NY 14472  
Mr. Frederick  
624-4114

D.P. Tool  
Attn: Mr. Dave Phillips  
66 North Main Street  
Honeoye Falls, NY 14472  
Mr. Phillips  
624-2865

Gleason Works  
Attn: Mr. James Turner  
1000 University Ave.  
Rochester, NY 14692  
Mr. Turner  
473-1000

Greenleaf Products  
Attn: Mr. Harold Bednar  
P.O. Box 388  
Honeoye Falls, NY 14472  
Mr. Bednar  
624-3600

K&H Precision Products  
Attn: Mr. Steven Hogartt  
45 Norton Street  
Honeoye Falls, NY 14472  
Mr. Hogartt  
624-4894

Lynro Manufacturing  
Attn: Mr. Brad Rivers  
10 Carriage Street  
Honeoye Falls, NY 14472  
Mr. Rivers  
624-4372 B, 624-4473 H

Rochester Precision Inspections Inc.  
Attn: Mr. Rob Roland  
10 Carriage Street  
Honeoye Falls, NY 14472  
Mr. Roland  
624-5200

Sayett Technology Inc.  
Attn: Mr. Scott Smith  
10 Carriage Street  
Honeoye Falls, NY 14472  
Mr. Smith  
624-1290

Southco Inc.  
Attn: Mr. Fran McGory  
250 East Street  
Honeoye Falls, NY 14472  
Mr. McGory  
624-2545 B

Springwater Sprouts  
Attn: Mr. William Neis  
4 High Street  
Honeoye Falls, NY 14472  
Mr. Neis  
624-1234

Star Headlight & Lantern  
Mr. David Jacobs  
P.O. Box 192  
Honeoye Falls, NY 14472  
Mr. Jacobs  
624-1700

Stever Locke Industries  
Attn: Mr. Mike Davin  
179 N. Main Street  
Honeoye Falls, NY 14472  
Mr. Davin  
624-3450

Sumner Plating  
Attn: Mr. Charles Sumner  
140 East Street  
Honeoye Falls, NY 14472  
Mr. Sumner  
624-1230

Surmotech Inc.  
Attn: Mr. William Warren  
10 Carriage St.  
Honeoye Falls, NY 14472  
Mr. Warren  
624-2550

Thermodisc Inc.  
Attn: Mr. Rod Stevens  
P.O. Box 605  
Honeoye Falls, NY 14472  
Mr. Stevens  
624-8400

## **EXHIBIT 5**

**FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, DC 20554**

**IN REPLY REFER TO:  
1800B3-MJF/RDG**

July 14, 1994

Lawrence Roberts, Esq.  
Roberts and Eckard, P.C.  
1919 Pennsylvania Avenue, N.W.  
Suite 222  
Washington, D.C. 20006

Thomas Jay Solomon, Esquire  
8 Tobey Village Office Park  
Pittsford, NY 14534

Edwin N. Lavergne, Esq.  
Rodney L. Joyce, Esq.  
Ginsburg, Feldman and Bress, Chartered  
1250 Connecticut Avenue, N.W.  
Suite 700  
Washington, D.C. 20036

Box 65

In re: WRQI (FM), South Bristol Twp,  
New York  
Great Lakes Wireless Talking  
Machine Co.  
BLH-900314KC

Dear Counsel:

This letter is in reference to the following: (i) the Commission's March 7, 1994 letter regarding the remaining four complaints of blanketing interference caused by WRQI; (ii) the Commission's March 9, 1994 letter which reinstated WRQI's program test authority (PTA); (iii) the inspection conducted during the week of April 11, 1994 by the Commission's staff; (iv) the April 19, 1994 letter submitted by Thomas Jay Solomon, local counsel for the complainants located near the WRQI Oak Mount Road program test authority (PTA) tower site; (v) the April 21, 1994 letter submitted by Lawrence Roberts, Washington, DC counsel for the complainants; (vi) the final interference report dated April 29, 1994 submitted by Edwin N. Lavergne, communications counsel for WRQI; (vii) the Commission's April 29, 1994 letter which extended PTA through June 1, 1994 and requested clarification of the location of WRQI's PTA facilities; (viii) the April 29, 1994 letter from Thomas Jay Solomon with 11 attachments (including letters from Patrick Crowley, Pasty Muller, Dorothy Talone, John Lucas, and Wayne and Debbie Ward); (ix) a supplement to the final report dated May 4, 1994 submitted by Edwin N. Lavergne which includes typed notes from Bruce Yerks; (x) the May 13, 1994 letter from Thomas Jay Solomon with current letters from the Talones, Mullers and Wards; (xi) the May 17, 1994 supplement submitted by Edwin N. Lavergne to WRQI's final interference report; (xii) the May 18, 1994 response to letters dated April 29, May 3, May 13, and May 16, 1994 from Edwin N. Lavergne; (xiii) the June 21, 1994 report of the field visit made by the Engineer In Charge of the Buffalo Field Office on June 16, 1994; (xiv) the June 16, 1994 letter from Edwin N. Lavergne, Esq.; and (xv) all other related filings.

## Background

WRQI began program test operation on March 14, 1990. As of the Commission's March 7, 1994 letter, the Commission has found that WRQI has fulfilled its obligation to all but four of the 139 total complaints. As of the date of this letter, the staff has reviewed the above-referenced correspondence, inspected three of the complainants' homes and has determined that, out of the four outstanding complaints, one complaint is now deemed resolved because WRQI has fulfilled its obligation pursuant to 47 C.F.R. § 73.318. However, three complaints still remain unresolved. They are the complaints filed by Debbie and Wayne Ward (#9), Tom and Patsy Muller (#12) and Julie Marble (#139). The numbers refer to the numbered list contained in our previous findings of June 25, 1993.

## Resolved Complaint - Talone Residence (#1)

Mrs. Dorothy Talone indicated on Attachment "B"<sup>1</sup> that her electronic equipment affected by interference from WRQI are the following:

- (1) a SONY 32" television (Model Number KV32KBK25, Serial Number 130605951) located downstairs;
- (2) a SONY television (Model Number KX5201, Serial Number 227526) located upstairs;
- (3) an RCA television (Model Number 336M, Serial Number 1405454-12) located in a second upstairs bedroom;
- (4) a SONY VCR (Model Number SL1+F 300, Serial Number 12582) located downstairs;
- (5) a SONY VCR (Model Number SLV 595 HF, Serial Number 1008017) located downstairs;
- (6) a Fisher VCR (Model Number FVH530, Serial Number 37760 - A8302) located upstairs;
- (7) a Panasonic radio tuner (Model Number RA6500, Serial Number 85024-048024).

In addition, Mrs. Talone complained that a grounding rod installed by WRQI was left protruding above the ground.

In its final report dated April 29, 1994 ("final report"), WRQI states that David Groth of Radio Engineering Services and Bruce Yerks of Bruce Television were the technicians selected in March 1994 to work with Mr. Suffa, WRQI's engineering consultant, on the remaining unresolved complaints. WRQI states that to improve television reception at the Talone residence the following actions were taken: the master antenna was replaced; the mast, ground wire and guy wires were replaced; the coaxial lead-in cable was replaced with low loss RG-6 100% shielded cable; the grounding rod was buried; the rotor was repaired; FM traps were installed and jumpers between the VCR and the television in the living room were replaced with 100% shielded

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<sup>1</sup> The Commission's March 7, 1994 letter included as Attachment "B" a form which requested specific information regarding Mrs. Talone's electronic equipment that, according to Commission record, still received blanketing interference. Attachment "B" was completed by Mrs. Talone and returned to the Commission.

cable. WRQI states that these actions resulted in generally good television reception, except for ghosting on several channels. WRQI states that there was no change in reception or ghosting when on-off tests were conducted. In regard to interference to Mrs. Talone's radio tuner, WRQI states that it replaced the 300 ohm balanced input with a coaxial cable connection and that internal antenna wires were replaced with shielded coaxial cable. WRQI states that, as a result, the tuner showed good FM reception. In regard to telephone interference, WRQI states that ferrite chokes were installed on all telephone leads and no interference was observed on the telephones or answering machine. Therefore, WRQI believes that it has fulfilled its obligation under 47 C.F.R. § 73.318 with respect to the Talone residence.

On April 11, 1994, Robert D. Greenberg, Assistant Chief of the FM Branch, and David Viglione, Engineer In Charge of the Buffalo Field Office, inspected the Talone residence after WRQI's most recent efforts to resolve the blanketing interference. The staff observed the picture and audio quality of the Sony 32 inch television located on the first level of Mrs. Talone's house. WRQI was not heard over the audio portion of the television. Turning the WRQI transmitter on and off revealed that there was no change in the picture quality on any channel. They found TASO<sup>2</sup> 3 television reception with slight reflections and a multipath bar on the left side of the screen. The staff also spot-checked the other televisions in the house to confirm that no blanketing interference existed with the WRQI transmitter on.<sup>3</sup> Although Mrs. Talone states her reception was better prior to the erection of the tower, we cannot confirm the quality of Mrs. Talone's reception four years ago. Her whole antenna system is different, and distant towers may have been constructed which could cause multipath. The staff finds that Ms. Talone's television reception has been restored to the point where the operation of WRQI does not create interference. In addition, Mrs. Talone's Panasonic FM tuner (Model Number RA6500, Serial Number 85024-048024) received good reception and WRQI could only be heard on its assigned frequencies of 95.1 MHz and 95.5 MHz (a translator station).<sup>4</sup> Mrs. Talone's Panasonic AM tuner utilized an AM antenna that was built into the case. The AM tuner received a usable AM signal; however, interference from her own VCR, which was located right above the tuner, was noted on her AM tuner.

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<sup>2</sup> The TASO grading scale was developed in 1958 by the Television Allocations Study Organization. It has been used over the years by observers in reporting their assessments of television picture quality. The six classifications of picture quality range from TASO 1, which is excellent reception, to TASO 6, which is unusable reception.

<sup>3</sup> All televisions and VCR's in the Talone house were connected to the master antenna system except the RCA television located in a second upstairs bedroom which utilized a "rabbit ears" antenna.

<sup>4</sup> WRQI operates a licensed translator station (BLFT-920903TA) on 95.5 MHz with 48 watts (H) ERP and 144 meters HAAT. An application (BPFT-930614TE) to increase the translator's power and height to 250 watts (H) ERP and 169 meters HAAT is currently pending.

The staff found, in totality, that there is good reception on her Panasonic radio. In regard to the telephone interference in the form of occasional static and breaks in her dial tone and service during calls, we have determined that these problems are a Rochester Telephone Company problem and are external to her house. Further, no WRQI interference was observed to the telephones during their inspection. This determination was based on the staff's observations and conversations between Mr. Viglione and Ms. Helen Payne, Manager at Seneca-Gorham Telephone Company.<sup>5</sup> Ms. Payne said Rochester Telephone Company will investigate Mrs. Talone's telephone problems.

In an April 28, 1994 letter, Mrs. Talone disputes WRQI's report and states that she is still experiencing the following problems: i) television viewing is not satisfactory on Channel 21, a local Rochester Station; ii) VCR taping and playback is not satisfactory; iii) AM stereo tuner signal is not satisfactory; and iv) her telephones are still not operating correctly. However, the conclusion of the Commission's staff based on the inspection is that WRQI has resolved all interference for which it is obligated pursuant to § 73.318. Accordingly, WRQI has fulfilled its obligation pursuant to 47 C.F.R. § 73.318 in regard to this complaint.

#### Unresolved Complaints - Marble Residence (#139)

In regard to Julie Marble's September 2, 1992 letter, WRQI was directed in the Commission's March 7, 1994 letter to determine if Ms. Marble is located inside or outside WRQI's blanketing contour and then take the appropriate action. Ms. Marble states that since she moved to Bristol on August 28, 1992, she has been receiving interference from WRQI on her televisions, cordless telephones and answering machine.

In the final report WRQI states that Ms. Marble resides within WRQI's blanketing contour. WRQI states that Ms. Marble filed her complaint more than two years after the station commenced operations from the Oak Mount Road tower. By declaration of Steve Chartrand, WRQI's current General Manager and President of Great Lakes Wireless Talking Machine Co., WRQI states that a letter was sent to Ms. Marble on September 1, 1992 containing FOB Bulletins Number 9, 12 and 16 and a pamphlet entitled "Something About Interference." This letter provided general information and suggestions for simple solutions to some generic interference problems. In addition, Paul Lechner, an assistant to Mr. Chartrand, telephoned Ms. Marble on March 30, 1994. Mr. Lechner states that Ms. Marble indicated that she still experiences sporadic interference with her answering machine, cordless telephone, and some portable radios.

In a May 3, 1994 letter from Ms. Marble, she states that she bought her house on August 29, 1992 and within a week she contacted Mr. Chartrand regarding the blanketing interference. Ms. Marble states that her television interference was corrected by having cable installed; however, the expense is one she would prefer not to have to

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<sup>5</sup> Seneca-Gorham Telephone Company is a subsidiary of the Rochester Telephone Company.

pay. In addition, Ms. Marble states that she is currently having problems with the following electronic equipment:

- (1) a Kenwood stereo system, KRA 4040
- (2) a SONY clock radio
- (3) a G.E. clock radio
- (4) a York clock radio
- (5) a cordless AT&T 4600 telephone
- (6) a G.E. telephone located in the living room

In response to Paul Lechner's statement that he had spoken with Ms. Marble by telephone on March 30, 1994 and that she had indicated that she received sporadic interference on her answering machine and some portable radios, Ms. Marble states that her radios are not portable because they have to be plugged into an electrical outlet. Furthermore, Ms. Marble states that she told Mr. Lechner that she was receiving interference on her cordless telephone, her regular telephone, stereo system and clock radios. In addition, regarding her current interference problem, Ms. Marble states that "Mr. Lechner informed me that he would talk to his supervisor and someone would be contacting me within the next week. As of May 3, 1994, I have not heard from anybody from Rocket-95."

In response to Ms. Marble's May 3, 1994 letter, WRQI denies that Ms. Marble's claims that she informed the station by telephone that she was having difficulties with several electronic devices which were not mentioned in WRQI's final report and that some of the statements made by Steve Chartrand and Paul Lechner in the final report were false.

It is obvious there is a dispute about what was said over the telephone. Regardless, since Ms. Marble filed her complaint after the first year of WRQI's program test authority operation, WRQI is not financially responsible for resolving her interference complaint even though she is located within WRQI's blanketing contour. However, WRQI is required to provide technical assistance to Ms. Marble. This entails the providing of information on the cause of the interference and also providing specific information on proper corrective measures.<sup>6</sup>

WRQI states that the following information was sent to Ms. Marble: FOB Bulletin Number 9 entitled "Booster Amplifier Interference to Television Reception;" FOB Bulletin Number 12 entitled "Locating and Eliminating Electrical Interference to Television and Radio Reception;" and FOB Bulletin 16 entitled "FM Interference to TV and FM Radio Reception." However, these bulletins do not provide the detailed technical assistance needed to remedy her blanketing interference. Specifically, Bulletins 9 and 12 do not apply to radio receiver blanketing interference and Bulletin 16 contains only a general section on blanketing interference information and offers no specific technical information to alleviate interference as required by § 73.318. Bulletin 16 states that "[i]f you are experiencing FM blanketing interference, contact the chief engineer of the FM station for assistance." Also, the pamphlet entitled "Something About

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<sup>6</sup> See FM Broadcast Station Blanketing Interference, FCC 84-514, 57 RR 2d 126 (1984) at paragraph 20.



Interference" does not address radio receiver blanketing interference. These bulletins and pamphlet were written to provide basic information to the general public regarding various types of interference.

We believe that the information provided Ms. Marble was not specific enough for her to understand how to resolve the blanketing interference to her radios that plug into an electrical outlet. In this case, WRQI should have provided specific details to Ms. Marble about proper corrective measures to resolve her interference. For example, WRQI should have provided Ms. Marble with diagrams and descriptions which explain how and where to use radiofrequency chokes, ferrite cores, Microwave Filter Company filters and/or shielded cable. In addition, WRQI should have recommended replacement equipment that would work better in the high radiofrequency fields. This information should have been known to WRQI based on its experience in resolving blanketing interference.

Therefore, WRQI has not fulfilled its obligation pursuant to 47 C.F.R. § 73.318. Accordingly, we find this complaint IS NOT RESOLVED.

#### Ward Residence (#9)

The Wards indicated on Attachment "C"<sup>7</sup> that their electronic equipment affected by blanketing interference from WRQI are the following:

- (1) a GE Super Radio (Model Number 7-2887A);
- (2) a JVC Boom Box (Model Number PC-W150, Serial Number 127C2502);
- (3) another Boom Box;
- (4) an AT&T Answering Machine with Telephone Affixed (Model Number 1225-2205H, Serial Number 91156G);
- (5) a Princess Telephone;
- (6) a JVC Dual Cassette Player (Model Number TD-W106, Serial Number 116C0820);
- (7) a Phillips Stereo Tuner (Model Number FR910PBK02, Serial Number 16654658);
- (8) a Phillips 910 CD Player (Model Number CD910P, Serial Number 15178972);
- (9) a Fisher Audio System (Model Number 8720D);
- (10) a SONY VCR (Model Number SLV700HF, Serial Number AK8SLV700HF).

In addition, on Attachment "C," the Wards state that they also receive interference on an AM/FM digital clock radio with dual alarms, as well as interference to television reception.

In the final report WRQI states that it was not able to modify all of the ten items listed on Attachment "C" and the additional AM/FM digital clock radio with dual alarms to be interference free; however,

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<sup>7</sup> The Commission's March 7, 1994 letter included as Attachment "C" a form which requested specific information regarding the Wards' electronic equipment that, according to Commission record, still received blanketing interference. Attachment "C" was completed by the Wards and returned to the Commission.

it was able to modify most of the equipment. Specifically, WRQI states in its report that:

- (1) The GE Super Radio had a slight image of WRQI at 89.7 MHz; however, this image does not impair the reception of stations to which the Wards listen. Mr. Groth offered to replace the GE Super Radio with a high quality Phillips stereo system (Phillips FR-70); however, Mrs. Ward rejected this offer.
- (2) The two boom boxes located in the children's rooms experienced blanketing interference on several channels which could not be corrected. Accordingly, they were replaced with two high-quality Phillips FR-70 stereo systems.
- (3) All telephone wiring within the Ward home (with the exception of the Kitchen feed) was replaced with Beldon brand twisted pair audio cable, and a radiofrequency interference filter was installed on the main incoming telephone line. The telephone answering machine was replaced with a digital AT&T Model 1810. A new Princess telephone was installed in the daughter's bedroom. Ferrite chokes were installed on the telephone lead wires close to the sets of all telephones in the house. There was no observed interference to the new answering machine or to the telephones in the home.
- (4) The fixed stereo cables associated with the cassette player, the Phillips stereo tuner and the Phillips DC player were carefully bundled, and a ferrite unit was attached. In addition, a flat lead dipole antenna was installed on the Phillips stereo tuner. A tunable FM trap was installed on the antenna input terminals. Also, a capacitor was installed to connect the radiofrequency chokes on the power supply to the Phillips tuner. As a result of these repairs, no blanketing interference was observed.
- (5) The Fisher audio system in the living room was not hooked up or evaluated.
- (6) The following steps were taken to improve the television reception: (a) the cable drop from the street to the Ward residence was completely replaced; (b) the antenna rotor was replaced; (c) shielded low-loss coaxial cable was installed from the antenna to the rear of the television set; (d) shielded jumpers were installed for the VCR and television set; (e) a new A/B switch was installed; and (f) a grounding block was installed for the cable television wire where it enters the house. WRQI states that, as a result of these modifications, off-air television reception was reported as generally good. However, some channels, such as 21 and 31, received poor reception. In the opinion of WRQI's consulting engineer, this is not due to FM blanketing interference from WRQI but is due to multipath and other environmental conditions not caused by WRQI.
- (7) With respect to the Wards clock radios, WRQI states that the station provided the Wards with two new replacement Proton clock radios, which functioned well and were not subject to any blanketing interference.

For the reasons stated above WRQI believes that it has fulfilled its obligation under § 73.318.

On April 12, 1994, Mr. Greenberg and Mr. Viglione inspected the Ward residence after WRQI's most recent efforts to resolve the blanketing interference. The staff observed the picture and audio quality of the Zenith System 3 color television in the Ward's living room. They found TSO 3 television reception with slight reflections and a multipath bar on the left side of the screen. However, on the whole, there was a useable picture. WRQI was not heard over the audio portion of the television. Turning the WRQI transmitter on and off revealed that there was no change in the picture quality on any channel. They checked the Ward's television reception using both the antenna system on the roof of the house and cable. Also, in regard to the cable, Mr. Chartrand agreed to bury approximately 300 feet of RG-6 cable left above ground by the cable company. However, as of the date of this letter, this has not occurred.

In regard to radio reception, the staff has determined that the Wards still have interference. The WRQI interference can be heard on the following electronic equipment:

- (1) a GE Super Radio (Model Number 7-2887);
- (2) a JVC Boom Box (Model Number PC-W150, Serial Number 127C2502);
- (3) another JVC Boom Box;
- (4) a Phillips Stereo Tuner (Model Number FR910PBK02, Serial Number 16654658) in the daughter's room (dropped off on April 8, 1994).
- (5) a Proton digital clock radio in the master bedroom

In an April 27, 1994 letter from Wayne and Debbie Ward, they state that they are still receiving interference on several items in their home. After WRQI's recent efforts, the Wards state they still have interference to their radios. In addition, the Wards state that considering the Commission's directions, they feel that the time spent on their problems was short and rushed by Mr. Suffa (1 hour) and Mr. Groth (10 1/2 hours). Further, they state that on April 8, 1994 Bruce Yerks returned to deliver two radios that do not work. After over four years, the Wards state that they feel the intensity of these problems were not taken seriously.

On April 12, 1994, the Commission's staff determined that WRQI could be heard on several places on the dial but did not note which stations could be heard on these frequencies when WRQI was off the air. In his subsequent June 16, 1994<sup>8</sup> field visit, Mr. Viglione determined that 20

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<sup>8</sup> The Commission offered WRQI an opportunity to send a representative to observe the WRQI transmitter on and off tests. Ed Lavergne states in his June 16, 1994 letter that Mr. Suffa and Mr. Groth could not attend due to scheduling conflicts. Mr. Lavergne objected to the Commission going forward with the "testing" without giving WRQI the opportunity to have Mr. Suffa or Mr. Groth in attendance. However, as Mr. Eads pointed out to Mr. Lavergne in a telephone call prior to the June 16, 1994 field visit, any observer from WRQI could have represented

broadcast stations received interference on the following devices<sup>9</sup>:

- (1) a GE Super Radio
- (2) a JVC Boom Box (2)
- (3) a Phillips Stereo Tuner
- (4) a Proton digital clock radio (2)

On the GE Super Radio, Mr. Viglione observed interference on 94.5 MHz (WYYY(FM), Syracuse, NY, BMLH-841219KW or WNED(FM), Buffalo, NY, BLH-780825AD) when WRQI was on the air. Mr. Viglione notes that the interference to the affected station was eliminated when WRQI went off the air.

On both JVC Boom boxes, Mr. Viglione observed that WRQI could be received around 88, 96, 102 and 108 MHz. In addition, Mr. Viglione noted that with WRQI off the air, three additional broadcast stations could be received. These stations are as follows: 107.9 MHz (WHEN(FM), Syracuse, NY, BLH-781024AG), 106.9 MHz (WPCX(FM), Auburn, NY, BLH-880505KE) and 96.5 MHz (WCMF(FM), Rochester, NY, BLH-840501CZ).

With respect to the Phillips stereo tuner, Mr. Viglione observed interference on frequency 96.5 MHz (WCMF(FM), Rochester, NY, BLH-840501CZ). Specifically, Mr. Viglione observed that there was a mix of WRQI and WCMF, when WRQI was on the air, however, WCMF was received clearly when WRQI was off the air. In addition, Mr. Viglione observed that the Phillips stereo tuner was desensitized<sup>10</sup> by WRQI's strong signal thereby causing blanketing interference to receivable broadcast stations. Mr. Viglione made a list of stations he could hear with WRQI both on and off the air. Mr. Viglione states that he could receive 17 additional FM stations between 88.1 MHz and 100.5 MHz with WRQI off the air. Mr. Viglione states that a dipole antenna fastened to the north wall of the Wards' house and oriented in the best position to null out WRQI was connected to the Phillips stereo tuner.

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the station. The Commission was not engaging in any technical testing. The staff was merely listening to the complainants' radios for the presence or absence of other station's signals when WRQI was on or off the air.

<sup>9</sup> In making these findings, Mr. Viglione observed that there has been no change to the equipment between the staff's April 12, 1994 visit and his visit on June 16, 1994. A copy of his June 21, 1994 report is included as "Attachment 1" to this letter.

<sup>10</sup> Desensitization is a reduction in receiver sensitivity caused by radiofrequency overload from a nearby transmitter.

The following list indicates the frequencies that were received on the Phillips receiver between 88.1 MHz and 100.5 MHz when WRQI's transmitter was on and off:

WRQI On the Air (MHz)	WRQI Off the Air (MHz)	Affected Broadcast Stations Receiving Blanketing Interference
88.1	88.1	
	88.5	WRUR(FM), Rochester, NY, BLED-1378
88.9	88.9	
89.9	89.9	
90.5	90.5	
	90.9	W215AD, Lima, NY, BLFT-910614TE
91.3	91.3	
91.5	91.5	
92.5	92.5	
	93.1	WNTQ(FM), Syracuse, NY, BLH-7277
	93.3	WEZO(FM), Avon, NY, BLH-930920KI
	93.9	WDNY(FM), Dansville, NY, BLH-900409KD
	94.3	WLVY(FM), Elmira, NY, BLH-851209KB
	94.5	WYYY(FM), Syracuse, NY, BMLH-841219KW or WNED(FM), Buffalo, NY, BLH-780825AD
	94.7	WPHD(FM), Tioga, PA, BLH-920408KA
	94.9	WHKS(FM), Port Allegany, PA, BLH-900718KD
95.1		[WRQI(FM)]
	95.5	[WRQI(FM) Translator]
	95.7	WAQX(FM), Manlius, NY, BLH-880913KC or WPIG(FM), Olean, NY, BLH-4110
	95.9	WFLR(FM), Dundee, NY, BLH-860807KB
	96.3	W242AB, Ithaca, NY, BPFT-930615TB
96.5	96.5	WCMF(FM), Rochester, NY, BLH-840501CZ
	97.3	WYXL(FM), Ithaca, NY, BLH-6385
97.9	97.9	
	98.3	WVIN(FM), Bath, NY, BLH-840323AB
	98.5	WNYR(FM), Waterloo, NY, BLH-890426KB
	99.3	WSFW(FM), Seneca Falls, NY, BLH-4458
99.7	99.7	
100.5	100.5	

On the Proton digital clock radios, Mr. Viglione observed interference on 95.7(WAQX(FM), Manlius, NY, BLH-880913KC or WPIG(FM), Olean, NY, BLH-4110), 96.1(WJYE(FM), Buffalo, NY, BLH-6053), 96.5(WCMF(FM), Rochester, NY, BLH-840501CZ), 107.3 and 107.9 (WHEN(FM), Syracuse, NY, BLH-781024AG) MHz. Mr. Viglione notes that the interference to the affected stations was eliminated when WRQI went off the air.

In regard to telephone service, the Wards state they still receive interference on their phones. Again, static was reported as was the loss of a dial tone and callers while they are talking to them. We have determined that these problems are a Rochester Telephone Company problem and are external to her house. Further, no WRQI interference was observed to the telephones during their inspection. Again, this determination was based on the staff's observations and conversations between Mr. Viglione and Ms. Helen Payne. Ms. Payne said Rochester Telephone Company will investigate the Wards' telephone problems.

Accordingly, based on the inspection by Commission personnel, we find this complaint IS NOT RESOLVED since the Wards are still receiving blanketing interference caused by WRQI. Therefore, WRQI has not fulfilled its obligation pursuant to 47 C.F.R. § 73.318.

#### Muller Residence (#12)

The Mullers indicated on Attachment "D"<sup>11</sup> that their electronic equipment affected by blanketing interference from WRQI are the following:

- (1) the Panasonic television (Model Number CTL-1355R, Serial Number MB92570955) located in the daughter's room;
- (2) the SONY television (Model Number KV-13TR27, Serial Number 8024363) located in the kitchen;
- (3) the RCA television (Model Number AC128W, Serial Number 839233906) located in the master bedroom;
- (4) the RCA television (Model Number FMR461WR, Serial Number 646200913) located in the den;
- (5) the JVC VCR (Model Number HR-D6104, Serial Number 15483736) located in the den;
- (6) the television antenna system;
- (7) a Phillips FR 930 Receiver/Amplifier (Model Number FR910P, Serial Number 19100064);
- (8) a JVC PCW 150 Boom Box (Serial Number 078C0690);
- (9) a Pioneer PIO AZ100 (Metal Encased Mini-Stereo, Serial Number MF3913539M2);
- (10)&(11) two SONY ICF-C243 clock radios.

In the final report WRQI states that in addition to the eleven items of electrical equipment listed on Attachment "D," the Mullers submitted a list of thirteen new items of electrical equipment which

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<sup>11</sup> The Commission's March 7, 1994 letter included as Attachment "D" a form which requested specific information regarding the Mullers' electronic equipment that, according to Commission record, still received blanketing interference. Attachment "D" was completed by the Mullers and returned to the Commission.

receive blanketing interference. The station believes that it has taken appropriate steps to resolve blanketing interference problems associated with the 11 items listed on Attachment "D" and the 13 additional items. Specifically, WRQI states the following:

- (1) To improve the Muller's television reception on all sets, Mr. Groth performed the following modifications: (a) the roof antenna and mounting tripod was replaced; (b) the rotor was replaced; (c) a Blonder Tongue MUVB splitter/amplifier was installed in the basement to replace a Radio Shack unit; (d) FM traps were installed; (e) a new low loss coaxial splitter was installed; and (f) the master bedroom television was tied into the antenna system. Although the Mullers refused to allow a defective cable connection to be replaced, television reception was improved substantially after the above modifications. WRQI states that no change was observed on any channel during on and off tests, therefore, any remaining television reception problems at the Mullers' residence are not due to blanketing interference caused by WRQI.
- (2) The JVC boom box, the Sony clock radio, the Realistic clock radio and the GE stereo, all located in the daughter's bedroom, were replaced with a new high quality Phillips stereo system equipped with a clock radio, dual cassette player, CD player, AM/FM radio and detachable speakers. WRQI states that the Phillips system worked properly in all respects without blanketing interference from WRQI. However, WRQI states in Footnote 16 of its report that the station could be heard on the Phillips system between 94.8 MHz and 95.3 MHz, within the skirts of the IF filters in standard FM radios, and on 87.9 MHz, below the FM band.
- (3) WRQI states that the station offered to replace the remaining Sony clock radio, the other Realistic clock radio and the other Sony boom box, which were located in the Mullers' master bedroom, with another Phillips stereo system identical to the one that worked in the daughter's bedroom. WRQI states that the Mullers rejected this offer. They want to use their existing equipment only.
- (4) In regard to telephone interference, WRQI states that, as a precaution, all telephone cords and answering machine cords were fitted with ferrite chokes. WRQI states that no blanketing interference was observed on the telephones during the April 12, 1994 site inspection.

In addition, in Exhibit 10 of the WRQI's final report, Mr. Groth states that, with regard to devices in the Muller's master bedroom,

- "1. The Sony clock radio on the night stand does exhibit blanketing interference +/- 3Mhz of 95.1Mhz. I do not feel that this is resolvable due to the fact that the unit does not have an external antenna input, and its circuits are not shielded in any way.

2. A Proton model RS420 was provided for this purpose, and has been modified for coaxial input. A notch filter has been added to this unit to trap out 95.1Mhz. This Proton unit operates reasonably well, however, it does pick-up WRQI +/-2 Mhz on the FM band. A number of other FM stations were able to be received on this unit."

In an April 29, 1994 letter from Thomas and Patsy Muller, they state that WRQI's representative David Groth visited them on March 29, 1994 and he worked from 9:00 am to 8:30 pm. The Mullers state that, the next day, Mr. Groth returned for an hour to try to fix their daughter's stereo speakers that go to her computer. The Mullers also state that they called Mr. Groth at his home on April 6, 1994 to tell him that the telephones were not working right. They asked his wife to have him call them when he got in that evening but he never returned the call. The Mullers state that on April 12, 1994, Mrs. Muller asked Mr. Groth why he did not call and he said that he did but no one answered. The Mullers state that they were at home on the evening of April 6, 1994, but their telephone never rang. They state that this is a frequent problem that they did not have before WRQI started broadcasting. The Mullers state that Bruce Yerks, who fixes antennas, did return on April 7 and 8, 1994. The Mullers also state that Mr. Yerks dropped off a new clock radio on April 8, 1994.

In addition, the Mullers state that, before David Groth started his work, they took him on a tour of their house and showed him all of their problems. They state that Mr. Groth told them that it would be a waste of his time to try to fix the JVC boom box because it is "beach material." The Mullers state that they told Mr. Groth that their daughter uses it as a radio and that it is always plugged into the wall rather than using batteries. The Mullers state that "[f]or the Commission's record no action was taken to fix the boom box and it still has interference on both the radio and tape deck."

The Mullers also state that they then showed him their daughter's stereo (the Phillips 930 receiver) that Mr. Pfeiffer had brought in. The Mullers state that Mr. Groth tried to fix the stereo but was not successful. Mr. Groth delivered a new stereo, another Phillips, for the daughter's room on Thursday April 7th. They state that this stereo did not work either because it played WRQI all over the FM band and on the tape player. The Mullers state that another affected device was their daughter's Sony clock radio. They state that Mr. Groth did not try to fix this radio and that it still has interference.

In regard to the Lafayette tuner in the master bedroom, the Mullers state that Mr. Groth modified the tuner, which reduced the interference but did not eliminate it. They state that WRQI still comes in on the lower part of the FM dial and when they play records. The Mullers state that the phonograph function was not tested during the FCC's April 1994 visit. The Mullers state that Mr. Groth did not attempt to repair their SONY clock radio; however, Mr. Yerks brought them a new Proton clock radio which has terrible interference.

The Mullers state that Mr. Groth tried to fix the phones but they still have interference.



The Mullers relate that Mr. Groth tried to repair their televisions by installing a new booster in the basement and some new traps. The Mullers continue that Bruce Yerks then replaced the antenna that Mr. Pfeiffer had installed and connected the remaining TV's in the house to the new antenna. As a result of this repair, the Mullers state that the picture on Channels 8, 10, and 13 is somewhat better but not the same quality that existed prior to WRQI's move. The Mullers state that Syracuse and Buffalo stations still have bad interference as opposed to the excellent reception they had before WRQI began broadcasting. According to the Mullers, Channels 21 and 31 both receive interference, which was not there prior to WRQI beginning to broadcast.

On April 12, 1994, Mr. Greenberg and Mr. Viglione inspected the Muller residence after WRQI's most recent efforts to resolve the blanketing interference. The staff observed the picture and audio quality of the RCA television located in the den. They found TASO 1 1/2 to TASO 6 reception. They observed a slight multipath bar on the left side of the screen on most of the channels which could be caused by reflections from any tower (either close by or distant). The tests also revealed that using the VCR tuner in the den yielded a slightly better picture. The staff noted that some video flutter could be caused by the RCA tuner, which was about 7 years old, or by possible overloading of the antenna system by the booster. The inspection also revealed that turning the WRQI transmitter on and off did not affect the picture quality on any channel and that WRQI was not heard over the audio portion of the television. The staff observed that although television reception is generally good in this home, there is no way to confirm whether it is as good as it was four years ago before WRQI and the tower appeared at the Oak Mount Road site. This is because their whole antenna system has been replaced and an antenna booster amplifier has been added along with filters. The staff also spot-checked the other televisions in the house to confirm that no blanketing interference existed with the WRQI transmitter on.

In regard to radio reception, the staff has determined that the Mullers still have interference. Specifically, the interference can be heard on the following electronic equipment:

- (1) a JVC PCW 150 Boom Box;
- (2) a Pioneer PIO AZ100 (Metal encased mini-stereo);
- (3) two SONY ICFC243G clock radios (in the daughter's room and the master bedroom);
- (4) a new Phillips stereo AM and tape section has no interference;
- (5) a Proton radio receives interference in the master bedroom (dropped off on April 8, 1994);
- (6) a Realistic clock radio;
- (7) a SONY CVS-W303 Boom Box in the master bedroom.

There were three stereos (GE, Pioneer and Phillips) in the daughter's bedroom.

On April 12, 1994, the Commission's staff determined that WRQI could be heard on several places on the dial but did not note which stations could be heard on these frequencies when WRQI was off the air. In his